PARRAMATTA FC
EAGLES

1 Everley Rd, Chester Hill NSW 2162
football@parramattafc.com.au

CLUB POLICY

Code of Conduct

1. Purpose

Parramatta Football Club (PFC) is committed to building a safe, professional, and inclusive environment for all members of our football community. This Code of Conduct sets out the standards expected of players, parents, coaches, officials, volunteers, and supporters.

It applies to all activities connected with the club, including matches, training sessions, tournaments, social functions, travel, and online activities.

2. Club Values

All members of PFC agree to uphold the following values:

- **Excellence** – We strive for the highest standards in everything we do, both on and off the field. From training to competition, we are committed to continuous improvement and pushing the boundaries of our potential.
- **Integrity** – Honesty, fairness, and respect are at the heart of our club. We hold ourselves to the highest ethical standards and promote sportsmanship in every aspect of the game.
- **Teamwork** – We believe in the power of unity. Success comes from working together, supporting one another, and valuing the strengths each player brings to the team.
- **Passion** – Football is more than just a game—it's a passion that drives us. We are dedicated to inspiring a lifelong love for the sport and igniting enthusiasm in every player, coach, and supporter.
- **Development** – We are dedicated to the personal and athletic growth of every individual. From grassroots to elite levels, we provide an environment that supports learning, progress, and reaching one's full potential.
- **Community** – Our club is more than a team, it's a family. We are committed to giving back to the community, fostering an inclusive environment, and creating a positive impact beyond the field.

3. Players' Code

Players are ambassadors of Parramatta FC and are expected to:

- Play by the rules and within the spirit of football.
- Always respect FNSW referees and officials.
- Show respect to teammates and opponents, regardless of outcome.
- Attend training and games on time, fully prepared, and in the correct uniform.
- Accept coaching decisions with professionalism.
- Commit to self-discipline, recovery, and maintaining fitness.
- Avoid foul language, unsporting behaviour, or physical intimidation.
- Refrain from drug, alcohol, or vaping use while representing the club.
- Represent PFC positively on and off the field, including at school, in the community, and online.

4. Parents & Guardians' Code

Parents play a vital role in shaping the environment of youth football. Parents and guardians are expected to:

- Encourage players positively and recognise effort over results.
- Refrain from coaching or instructing players during games, leave that to the coach.
- Respect referees and officials; avoid arguing with or abusing them.
- Support all players, not just their own child.
- Never engage in aggressive, threatening, or discriminatory behaviour.
- Ensure children arrive on time and are collected promptly.

1 Everley Rd, Chester Hill NSW 2162
football@parramattafc.com.au

- Ensure children are properly equipped (boots, shin pads, uniform).
- Follow the club's Club Convener complaint process rather than confronting coaches, referees, or officials at games.
- Support the club through volunteering and active involvement in community events.

5. Coaches & Team Officials' Code

Coaches and officials carry a responsibility to model professionalism. They are expected to:

- Lead by example through positive behaviour, discipline, and respect.
- Place the welfare and development of players above winning.
- Provide safe, structured, and inclusive training sessions.
- Communicate clearly with players and parents on schedules, expectations, and feedback.
- Respect referees, opponents, and fellow coaches.
- Abide by the PFC Coaching Handbook, club football philosophy, and all Football NSW guidelines.
- Promote teamwork, discipline, and sportsmanship.
- Never use abusive, discriminatory, or inappropriate language or behaviour.

6. Club Officials & Volunteers' Code

- Conduct themselves with integrity and transparency.
- Promote inclusivity and fairness in all decisions.
- Ensure compliance with governance, safeguarding, and child safety policies.
- Protect the welfare of players, families, and fellow volunteers.
- Communicate openly and provide clear leadership for members.
- Represent the club positively in all dealings with councils, governing bodies, and the community.

7. On-Field Policies

- Zero tolerance for referee abuse or dissent.
- Always respect match officials, regardless of decisions.
- Only the captain may approach referees respectfully when clarification is needed.
- Commitment to fair play, teamwork, and respect for opposition players.
- Mandatory use of approved club kit at games.
- Injuries must be reported immediately to coaches/managers.

8. Off-Field Policies

- Behaviour at club events, functions, and in the community must be respectful.
- Club facilities, equipment, and property must be treated with care.
- Social media posts must not damage the reputation of PFC, referees, coaches, or players.
- Harassment, discrimination, bullying, or intimidation will not be tolerated.
- Alcohol and smoking/vaping are prohibited in junior football environments.

9. Social Media & Communications

- Members must represent the club respectfully online.
- Offensive, abusive, or discriminatory posts are strictly prohibited.
- Club matters must not be aired on personal social media; instead, use club channels or the complaint process.
- Coaches and managers are to communicate via approved club apps, messaging platforms, or emails.

1 Everley Rd, Chester Hill NSW 2162
football@parramattafc.com.au

10. Club Convener – Complaint & Grievance Process

PFC provides a formal and confidential process for raising issues:

1. **First Step:** Where appropriate, concerns should be raised directly with the team manager.
2. **Escalation:** If unresolved, submit the issue in writing to the Club MPIO by emailing convener@parramattafc.com.au
3. **Review:** The Club Convener will review the matter, speak with relevant parties, and maintain confidentiality.
4. **Decision:** The Convener will recommend a resolution to the Leadership Team if required.
5. **Outcome:** A formal response will be provided to the complainant.

> Direct confrontation during or after games is not permitted. The Club Convener process ensures fairness and avoids conflict at venues.

11. Disciplinary Procedures

Breaches of this Code of Conduct may result in:

- Verbal or written warning.
- Suspension from training, matches, or events.
- Fines, penalties, or loss of match points (Football NSW sanctions).
- Deregistration or termination of membership/contract.

12. Safe to Play Acknowledgement

By signing this document, you confirm that you have reviewed Parramatta FC's Safe to Play policies available on our official website. You acknowledge our Club's commitment to maintaining the highest standards of player and child safety and agree to comply with all related guidelines and responsibilities outlined therein.

13. Commitment Statement

By registering with Parramatta Football Club, all members, players, parents, coaches, officials, and volunteers agree to:

- Abide by this Code of Conduct.
- Respect the club's values and reputation.
- Follow the MPIO complaint process for any disputes.
- Represent PFC with pride, integrity, and professionalism.

Acknowledgement

I confirm I have read, understood and agree to abide by the Parramatta FC Code of Conduct.

MEMBER ACKNOWLEDGEMENT

FULL NAME

ROLE (PLAYER / PARENT / COACH / OFFICIAL)

DATE (DD/MM/YYYY)

SIGNATURE